

QUALITY CARE PARTNERS - PRECERTIFICATION REQUIREMENTS

Quality Care Partners (QCP) requires notification in advance for services requiring Precertification.

For Precertification Contact QCP: 740-455-5199

Contact Mid-America Associates (Administrator) For Benefits & Eligibility: 800-482-0945

Precertification is not a guarantee of payment. Precertification is not a guarantee of coverage eligibility. Benefits are determined upon review of claim subject to verification of Medical Necessity, diagnosis reported, services provided, Plan coverage provisions and exclusions and limitations. You will pay for services not covered by the Plan.

PRECERT PENALTY applicable to below services: 50% of Allowable Fee

Notice required within **three** business days unless stated otherwise.

- All emergency Hospital admissions - notice is required within 48 hours of admission or next business day.
- All non-emergency Hospital Inpatient admissions - notice is required within three business days prior to the admission.
- Inpatient or Outpatient facility, professional, pharmaceutical services for Gene and Cell Therapy.¹
- Inpatient Rehabilitation
- All transplant procedures¹
- Admissions for delivery that exceed 48-hours following a vaginal delivery or 96-hours following a cesarean-section delivery.
- Inpatient Hospice
- Admissions to Skilled Nursing Care and Rehabilitation Care facilities.
- Hospital Outpatient observation stays exceeding 23 hours following a surgical procedure or emergency room care.
- Outpatient Chemotherapy and Radiation Therapy
- Outpatient, freestanding dialysis centers and home hemodialysis services and supplies.¹
- All Outpatient invasive procedures - notice is required within three business days prior to performing the procedure. Ambulatory Surgical Centers not covered for Non-Network and Secondary Network facilities.
- All Outpatient therapy including but not limited to physical, speech, occupational, cardiac rehabilitation, pulmonary rehabilitation, substance abuse, mental health - notice is required within three business days prior to rendering therapy.
- Outpatient/Physician Diagnostics – Nuclear Cardiology Studies (non-emergency) and PET Scans
- Home Health Care
- Home Infusion Therapy

¹ AUTHORIZATION (IN WRITING) BY THE ADMINISTRATOR IS REQUIRED IN ADDITION TO PRECERTIFICATION

Precertification - Pregnancy and Childbirth

Precertification will not be required for an Inpatient admission for pregnancy delivery that does not exceed 48 hours following a normal vaginal delivery or 96 hours following a cesarean section delivery. If/when the pregnancy confinement for the mother or newborn is expected to exceed these limits, Precertification for such extended confinement is required. QCP must also be notified for any Hospital admission for complications that occur during the pregnancy.

PRECERTIFICATION REQUIREMENTS CONTINUED

ADDITIONAL PHYSICIAN PRECERTIFICATION REQUIREMENTS

Physicians must obtain Precertification from QCP for services listed below prior to rendering treatment or services. Treatment or services requiring use of a Hospital or Ambulatory Surgical Center require Precertification separately by the facility. If Precertification is not obtained as required, the Plan will not pay benefits for the service or related expenses.

Precertification is not a guarantee of payment. Precertification is not a guarantee of coverage eligibility. Benefits are determined upon review of claim subject to verification of Medical Necessity, diagnosis reported, services provided, Plan coverage provisions and exclusions and limitations. You will pay for services not covered by the Plan.

PRECERT PENALTY applicable to below services: NO PAYMENT for service & related expenses

✓ Notice required at least 15 days prior to below services

AUTHORIZATION FORMS AVAILABLE UNDER PROVIDER TAB AT: www.libertyunionlife.com

- Prenatal ultrasounds: Plan allows one routine during 1st trimester limited to CPT Code 76801. One routine during 2nd trimester limited to CPT Code 76805 or 76815. All others must be pre-certified.
- All Robotic-Assisted Surgical Procedures
- Genetic testing
- Ambulatory Surgical Centers Primary Network only (no coverage for Non-Network & Non-Primary Network Ambulatory Surgical Centers)
- Habilitative Services including services for Autism Spectrum disorders
- Approved Clinical Trials - Routine Patient Costs
- Psychological Testing
- Pain Management Services
- Prosthetic Devices over \$1,000.00
- Orthotic Devices over \$1,000.00
- Durable Medical Equipment expected to exceed \$1,000.00
- Rental and Continued use of Continuous Positive Airway Pressure (CPAP) device. Continued use requires authorization 90 days after the initial rental, or following 90 days of coverage under the Plan.

ELECTIVE Procedures Requiring Physician Precertification

- TMJ surgery
- Orthognathic Surgery
- Breast Reduction
- Blepharoplasty of Upper Lids
- Varicose Vein Procedures
- Sleep Apnea Surgical Procedures
- All Nasal Surgical Procedures
- Scar Revision
- All other primarily cosmetic type procedures

Precertification is required for elective procedures and treatment that are not life-threatening and are not customarily provided on an emergency basis. Precertification requests must be submitted in writing by the provider who will perform the service or who recommended the service.

The request for Precertification must be submitted to QCP at least **15 business days** prior to the scheduled surgery, service or treatment start date. The **complete request** is to include the specific surgical procedures (including CPT codes), or the specific plan of treatment for non-surgical procedures, supporting medical documentation, patient medical records and test results. QCP will respond to a **complete request** for Pre-certification within 15 business days.

PRECERTIFICATION REQUIREMENTS CONTINUED

Precertification will be valid for a period not to exceed 60 days, subject to the patient's eligibility status and benefit plan at the time of service. Precertification is not valid for the Hospital or surgical facility where services will be rendered. The facility must request Precertification, benefit and eligibility status separately.

Submit Precertification Requests:

QCP Precertification
33 S. 5th Street
Zanesville, OH 43701

QCP fax: 740-455-8817 or call QCP Provider Education Specialist to submit on-line.

For elective, non-emergency services not requiring Precertification or for more information about a specific procedure or service, contact the Administrator, Mid-America Associates: 800-482-0945.